

Manchester Area Partnership
April 2011



Your Right to Control

Control and choice for disabled people

What it means to have the Right to Control

Having the Right to Control will give you control and choice over your support plan and let you decide how money is spent to help you to achieve the things you want to in your daily life.

The Right to Control Regulations say that if you're a disabled adult who lives in Bury, Manchester, Oldham, Stockport or Trafford and you start to receive any of the following support then you legally have the Right to Control:

- **Access to Work**

Support for disabled people in work and help to get to work.

- **Work Choice**

Support for disabled people to help them learn new skills, find work, stay in work and get continued support while in work.

- **Adult Social Care**

Local council social care services to support people who have care needs, including community equipment services.

One or more of these support services will make up your Support Plan.



○ **Disabled Facilities Grant**

Money from the local council to pay for changes to a disabled person's home to make it accessible to them.

○ **Independent Living Fund (ILF)**

Money for disabled people who need extra help to live at home. ILF is not available to new customers.

○ **Supporting People**

Housing related support to help people to keep their independence in their own home in the community.

Now you have the Right to Control

You should think about what you want your Support Plan to do for you – what outcomes you want to achieve. Your support service can help you with this.

- If you're happy with the support you get now you can choose to keep it.
- If you want, your support service can recommend and arrange the best support for you. Usually this will be your local council or Jobcentre Plus.
- You might want to receive your support from a different provider or choose a different type of support.
- You can also choose to have your money paid direct to you so that you can arrange your own support. You choose what to spend your money on and when.
- Your support service must give an indication of how much money you have available to spend.



You can use our **Routefinder** to help guide you through this. Just ask your support service for a copy.

What should be in my Support Plan?

Your Support Plan sets out the support you will receive and how and when any money is spent on your support. You can design this anyway you like. If you prefer, you can get help from your family and friends, or another organisation such as one of your support services or the Centre for Independent Living (CIL).

You can also ask for someone completely independent to help with the form and to help you to say what you want to say.

Your Support Plan should include:

- What you want to achieve – your outcomes, your goals.
- How much money you have to spend.
- Information about the services and support you have chosen and who will pay for these.
- When you will receive your support.
- Details of any Direct Payments you have chosen and who these will be paid to.
- Information about any financial contribution you are making to your support.
- How often you will review your Support Plan to make sure it's working for you.

Who has to agree to my Support Plan?

You will need to discuss your Support Plan with your support service so that you both agree it can achieve your outcomes. Usually this will be your local council, Jobcentre Plus, ILF or the Centre for Independent Living (CIL).

Normally your support service should agree with your Support Plan. However, sometimes they may feel this is not the best way of achieving your outcomes or they might not agree to provide Direct Payments. If this is the case they must write to you explaining why.

What if I'm not happy?

If you're not happy with your Support Plan you should discuss this with your support service, explain why you're not happy and try to find a way to agree. Remember you don't have to do this on your own. You can have advice and support from your family and friends or an independent advocacy service such as the Centre for Independent Living (CIL).

If you're still not happy, you can complain to the support service using their complaints procedure. Your family and friends or an independent advocacy service such as the Centre for Independent Living (CIL) can help you to do this.

Your information

Now you've got the Right to Control we may need to share your information with other people but we will ask you for your permission. This could be where you can get support from more than one organisation and it will mean that you will not need to keep telling people the same things.

As part of their review of Right to Control, the Office for Disability Issues might contact you to ask about how it has worked for you.

Right to Control Centre for Independent Living (CIL)

The CIL will provide support for disabled people who have the Right to Control.

Phone: 0161 273 5412 (Textphone: 0161 273 5727)

Web: www.breakthrough-uk.co.uk

You may want to write to them at:

Breakthrough UK Ltd
Business Employment Venture Centre
Aked Close
Ardwick
Manchester
M12 4AN

If you would like a copy of this leaflet in large print, Easy Read, Braille or audio format, or in an alternative language please contact the CIL for a copy.



Your local contacts for Right to Control

If you live in Bury

Phone: 0161 253 5151 (Minicom: 0161 253 7408)

Web: www.bury.gov.uk/righttocontrol

If you live in Manchester

Phone: 0161 234 5001 (SMS Text: 07860 003 160)

Web: www.manchester.gov.uk/righttocontrol

If you live in Oldham

Phone: 0161 770 1515 (Minicom: 0161 770 1520)

Web: www.oldham.gov.uk/health_and_social_care

If you live in Stockport

Phone: 0161 217 6029 (Minicom: 0161 217 6024)

Web: www.mycaremychoice.org.uk

If you live in Trafford

Phone: 0161 912 5199 (Minicom: 0161 912 5129)

Web: www.trafford.gov.uk/myway

Jobcentre Plus – Access to Work

Phone: 0141 950 5327 (Textphone: 0845 602 5850)

Web: www.direct.gov.uk/accesstowork

Jobcentre Plus – Work Choice

Phone: 0845 604 3719 (Textphone: 0845 608 8551)

Web: www.direct.gov.uk/workchoice

Independent Living Fund (ILF)

Phone: 0845 601 8815 (Textphone: 0845 601 8816)

Web: www.direct.gov.uk/ilf