

This information booklet has been  
produced as a joint initiative between:

Manchester Learning Disability Partnership

and

University Hospital of South Manchester  
NHS Foundation Trust

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## Going to A. & E.



Sometimes you have to go to hospital when you have had an accident, or you become poorly quickly.

Blank page for you to make notes



This booklet gives you some information about Wythenshawe hospital.

Look through this booklet with your helper.

Blank page for you to make notes

You will go to hospital in a:



ambulance

You will go to the A. & E. department.  
This stands for Accident and Emergency.



If you are having trouble walking, you may have a trolley or a wheelchair.

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trolley



wheel-chair

The first person you talk to is the 'triage nurse'.

She will ask you questions about what is wrong like, "Where does it hurt?", "How long has it been hurting?"



Leaving A. & E.

When you are ready to leave A. & E. the doctor will tell you what happens next.



You may go home.



Or stay in hospital

South Manchester University Hospitals NHS Trust  
WYTHENSHAW HOSPITAL  
OUTPATIENT APPOINTMENTS

Patients Name \_\_\_\_\_  
Hospital Number \_\_\_\_\_  
Consultant \_\_\_\_\_  
Named Nurse \_\_\_\_\_

DAY	DATE	TIME	AMBULANCE ORDERED	
			YES	NO
			YES	NO
			YES	NO
			YES	NO
			YES	NO
			YES	NO
			YES	NO
			YES	NO
			YES	NO
			YES	NO

PLEASE BRING THIS CARD AND ALL YOUR MEDICATION WITH YOU ON EACH VISIT AND WHEN SEEING YOUR G.P.

Or be given an appointment to come back to see the doctor.

You need to tell her as much as you can about how you are feeling.  
You need to tell her about any accidents.  
She will tell you how long you will be waiting.

Next you need to go to 'Reception'.  
The Receptionist will ask you some questions.

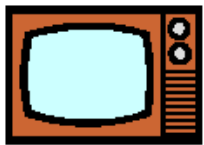
- What is your name?
- Where do you live?
- When were you born?
- Who is your doctor?
- Who is your next of kin?
- What is your religion?
- What is your job?



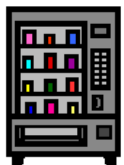
After this, you have to wait in the waiting room.



The waiting room has:



a television



a drinks machine

If you are very ill, you may go into the 'Recovery Room' to lie down.

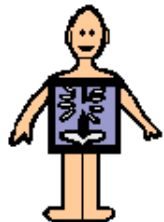


If the doctor thinks you have broken a bone, he will ask you to go to 'X-ray'.



This is the X-ray room.

These people are called Radiographers. They take pictures of the inside of your body.



You need to do what the Radiographer tells you. **Remember**—you will need to keep very still when they take the picture.



a snack machine



a telephone



There are toilets in the waiting room.

You may have to wait a long time. The doctors and nurses have to help people who have been in crashes. You will not see these people. They have come to the hospital in an ambulance.



There is a notice board in the waiting room with the waiting times.



If you are getting worried, or worked up, ask for help.

Here are the different people who can help you.

## The Nurse and the Doctor



When it's your turn, the nurse will call your name. You will go with the nurse into another room.

The nurse and doctor will ask you more questions.

They will want to look at you.

They will need to touch you.

This is called an examination.



The examination changes for different problems.

The doctor or nurse will find out what is wrong.

They will try to make you better.

You may have:



You may need stitches if you have cut yourself.

Or the doctor may ask for some more tests.